

City of Victorville SB272 Enterprise Systems Catalog

Vendor	System Product	System Purpose	Type of Data	Custodian	Frequency Collected	Frequency Updated
Active Network LLC	ActiveNet	Parks & Recreation registration and rental booking management system.	Event and participant information	Community Services	Daily	Daily
AutoDesk	AutoCAD	Computer-aided design and drafting software used for creating and managing engineering and infrastructure drawings.	CAD/design documents	Engineering, Building, Airport, Water	Daily	Daily
BlueBeam Inc	BlueBeam Revu/Studio	Building plan management, workflow, and document collaboration.	CAD/design documents	Planning, Building, Fire Prevention, Development	Daily	Daily
BroadLux, Inc.	FuelForce	Fuel management system	Vehicle and fuel usage data	Engineering	Daily	Daily
CivicPlus	CivicPlus 311 (SeeClickFix)	Public facing services requests for non-emergency service.	Resident data, work request	Public Works	Daily	Daily
CivicPlus	CivicPlus NextRequest	Public Records Request, management and transparency portal.	Requestor information	Code Compliance, Public Works	Daily	Daily
CivicPlus	CivicReady or Mass Notification	Emergency and routine notifications to residents and staff via multiple channels (SMS, email and voice)	User data	City Clerk	Daily	Daily
EnvisionWare	Envisionware Suite	Computer Reservation and print management system for library patrons.	Event and participant information	Risk Management	As needed	As needed
Esri	ArcGIS Enterprise / ArcGIS Portal	GIS mapping	location information of parcels and other related data	Community Services	Daily	Daily
Facilitron	Facilitron	For tracking work orders, assets, and preventive maintenance	Work request and work order	Information Technology	Daily	Daily
Ron Turley Associates	RTA Fleet	Vehicle fleet asset tracking	Vehicle and fuel usage data	Community Services	Daily	Daily
Governmentjobs.com	NeoGov	Online recruitment, applicant tracking, and hiring management system.	Applicant information	Public Works	Daily	Daily
Granicus	Granicus GovAccess	Website management and public communications.	Miscellaneous survey information	Human Resources	Daily	Daily
Granicus	Granicus GovDelivery	Digital communications platform to the public via e-newsletter	External and internal communication	Public Information Office	Daily	Daily
Granicus	Granicus PrimeGov	Agenda and document management	Meeting videos, agendas, minutes	Public Information Office	Daily	Daily
OCLC	OCLC	Library catalog	Library inventory	City Clerk	Daily	Daily
OpenGov	OpenGov	Budgeting, financial reporting, and public transparency metrics.	City budget data	Community Services	Daily	Daily
Questys	Questys	Enterprise content management and process management software	Scanned documents and indexing	Finance	Daily	Daily
Auto-Graphics	Verso	Library book check-in and check-out application.	Patron information for Library	City Clerk	Daily	Daily
SolarWinds LLC	Service Desk	Track incidents, requests, and assets	Assets and service tickets	Community Services	Daily	Daily
Swift Comply	Swift Comply	Compliance management platform for water/wastewater utilities to track inspections, permits, and regulatory reporting.	Asset and inspection information	Information Technology	Daily	Daily
Target Solutions	Vector Solutions	Educational tool - training certification	Employee training records	Water	Daily	Daily
Tyler Technologies	Employee Self Service (ESS)	Access to payroll, benefits, timekeeping, and personal employment information.	Employee data	Human Resources, Fire	Daily	Daily
Tyler Technologies	Tyler Enterprise ERP (formerly known as Munis)	ERP system for managing agency-wide finances, budgeting, and procurement.	Financial information, employee information	Human Resources, Finance	Daily	Daily
Tyler Technologies	Enterprise Permitting & Land Management (formerly known as EnerGov)	Enterprise platform for managing permitting, land use planning, code enforcement, and business licensing.	Permit and land management information	Finance	Daily	Daily
Tyler Technologies	Tyler Cashiering	Centralized payment processing and cashiering system for all agency revenue channels.	Financial information	Planning, Building, Fire Prevention, Development	Daily	Daily
Tyler Technologies	Citizen Self Service (CSS)	Citizens online bill payment	Utility billing information	Engineering, Code Compliance	Daily	Daily
Tyler Technologies	Online Permit Applications	Citizen online permit and land management applications	Permit and land management information	Finance	Daily	Daily