



VICTORVILLE WATER DISTRICT
Water Rates, Charges, Fees, and Deposits
Effective Dates August 1, 2021 – June 30, 2026

Water Fees, Charges, and Rates

Utility services provided by the City and District, including wastewater (sewer), solid waste (trash), storm drainage, and water are consolidated where possible and recorded on a single customer utility account.

UTILITY SERVICE ACCOUNT FEES

Customer Account Setup Fee	\$25.00
Bank Charges - Return Payment, Redeposit, Etc.	At Cost
Delinquent Charge on Unpaid Balance	5.0%
Administrative Lien Processing Fee	\$25.00
Security Deposit	\$120.00
Security Deposit - Water Temporary	\$18.00
Documentation Fees	At Cost
Engineering Fees	At Cost
Damage or Loss / Vandalism	At Cost
Other Fees and Charges	At Cost

Customer Account Set-up Fee - This fee covers the cost of establishing a new utility service for an account holder. All new accounts are charged this fee.

Bank Charges – This is the fee the bank charges the City/District for processing returned checks and reversing those payments from the account, in re-depositing the payment, or other fees related to the posting of payments that are included as bank fees on the bank statement. If a payment is returned from a bank or financial institution for any reason, the payment may be reversed and/or resubmitted and any associated bank fee is charged to the customer account.

Delinquency Charge – This charge is applied to past due balance(s).

Administrative Lien Processing Fee – Past due balances may be collected by placing a lien upon the property. The District will charge a processing fee for each lien processed.

Security Deposit – This deposit covers the cost of past due or delinquent account balances that remain unpaid when an account is closed and represents an amount sufficient to cover two months of water utility service. A security deposit is required of all customers of the District when they establish a utility account. When an account is established or service initiated at the request of a customer, a portion of the security deposit up to fifty percent (50%) of the total may, at the discretion of the Authorized Administrator, be deferred one billing period and charged to the customer’s account. The amount of the deposit will be credited to the account



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subsequent to a twelve (12) month period of prompt payment where no balance on the customer's account becomes delinquent. When the account is terminated, the deposit will be credited to any amount owed the District, as partial payment. A credit balance remaining after the application of the deposit will be refunded as required by law, to the customer, at the last known address. A full deposit will be required on any account for activation after any deactivation of service for nonpayment. The full deposit, along with the actual cost to the District of reactivation, is required of the customer as a condition of re-establishing service. Credit balances less than \$20.00 are not refundable.

Temporary Use Security Deposit – This deposit covers the cost of service to provide water service on a temporary basis in support of transferring property ownership and represents an amount sufficient to cover 10 days of utility service. When the account is terminated, the deposit will be credited to any amount owed the District, as partial payment.

Documentation – Charges for documents, records requests, reproduction, and notary fees, along with associated deposits, administrative, and other costs, are determined by resolution or separate action of the City.

Engineering Fees – Charges for all engineering support items including, but not limited to plan check, map check, inspection, feasibility study, water supply assessment study, grant of easement, vacation processing, permits, research, and related documentation fees along with associated deposits, administrative, and other costs, are determined by resolution or separate action of the City.

Damage or Loss / Vandalism – Lost or damaged City/District property, including, but not limited to meters, connection devices, padlocks or locking devices, valves, hydrants, communication devices will be assessed to the customer/property owner at the actual repair or replacement cost, together with related labor and administrative costs. Additional fines may also apply.

Other Fees and Service Charges – Direct costs, along with associated deposits, administrative and other costs, will be charged to the customer and is to be paid at the time such service is required, requested or provided. This includes but is not limited to Fire Flow Pressure Regulator Testing, Hydrant Installation/Removal, Salvage, Special Facility or Capacity Charges, Water Main Extension Charges, County Lien Processing Charges, and collection costs.



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CONSUMPTIVE RATES PER HUNDRED CUBIC FOOT

	8/1/21- 6/30/22	7/1/22- 6/30/23	7/1/23- 6/30/24	7/1/24- 6/30/25	7/1/25- 6/30/26
<u>Single Family Residents (SFR):</u>					
Tier 1 (1 – 6 hcf)	\$1.41	\$1.02	\$0.92	\$0.81	\$0.89
Tier 2 (7+ hcf)	\$3.58	\$2.51	\$2.47	\$2.44	\$2.44
<u>All Other Customers:</u>					
Standard Domestic Water (Non SFR)	\$2.61	\$2.57	\$2.52	\$2.47	\$2.42
Construction Flow Meter / Intertie / Fire	\$3.56	\$3.67	\$3.78	\$3.89	\$4.01
Well (Untreated) Water	\$0.89	\$0.87	\$0.86	\$0.84	\$0.82
Reclaimed / Recycled Water	\$1.57	\$1.54	\$1.51	\$1.48	\$1.45

Consumptive Rates – Also known as water use charges, this rate is based upon how much water is used during the billing period. It is used primarily to cover the costs of acquiring, pumping, and treating water that is delivered to our customers for consumption. This charge appears on the monthly billing statement. Note: HCF stands for “hundred cubic feet”, the standard measuring unit for water consumption and is equal to approximately 748 gallons of water.

MONTHLY PERIODIC AVAILABILITY CHARGE PER METER SIZE

	8/1/21- 6/30/22	7/1/22- 6/30/23	7/1/23- 6/30/24	7/1/24- 6/30/25	7/1/25- 6/30/26
¾ -inch service	\$15.24	\$17.68	\$20.25	\$22.96	\$25.81
1 -inch service	\$23.31	\$27.04	\$30.97	\$35.12	\$39.48
1 ½ -inch service	\$43.49	\$50.45	\$57.78	\$65.51	\$73.66
2 -inch service	\$67.71	\$78.54	\$89.96	\$101.99	\$114.67
3 -inch service	\$132.28	\$153.44	\$175.75	\$199.26	\$224.03
4 -inch service	\$204.93	\$237.71	\$272.27	\$308.69	\$347.06
6 -inch service	\$406.72	\$471.78	\$540.38	\$612.67	\$688.81
8 -inch service	\$1,133.18	\$1,314.45	\$1,505.58	\$1,706.99	\$1,919.12
> 8 -inch service	\$1,698.21	\$1,969.86	\$2,256.28	\$2,558.12	\$2,876.03



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Periodic Availability Charge – This monthly service charge is based on the capacity of the meter size and is used to cover fixed expenditures of the District that are incurred in order to make water services available to our customers. This charge appears on the monthly billing statement and applies to all properties where a water connection has been established, including vacant properties. This charge does not apply to Flow Meter/Intertie services.

MONTHLY FIRE PERIODIC AVAILABILITY CHARGE PER METER SIZE

	8/1/21- 6/30/22	7/1/22- 6/30/23	7/1/23- 6/30/24	7/1/24- 6/30/25	7/1/25- 6/30/26
¾ -inch service	\$3.13	\$3.63	\$4.16	\$4.72	\$5.30
1 -inch service	\$4.14	\$4.67	\$5.23	\$5.83	\$6.45
1 ½ -inch service	\$5.15	\$5.71	\$6.31	\$6.93	\$7.59
2 -inch service	\$6.36	\$6.96	\$7.60	\$8.26	\$8.96
3 -inch service	\$10.19	\$10.92	\$11.68	\$12.47	\$13.30
4 -inch service	\$17.26	\$18.20	\$19.19	\$20.22	\$21.30
6 -inch service	\$35.42	\$36.94	\$38.52	\$40.16	\$41.86
8 -inch service	\$59.63	\$61.91	\$64.28	\$66.74	\$69.28
> 8 -inch service	\$91.91	\$95.22	\$98.64	\$102.18	\$105.84

Fire Periodic Availability Charge – This monthly fire service charge is based on the capacity of the service size and is used to cover fixed expenditures that are incurred so as to make water fire services available to our customers. This charge appears on the monthly billing statement and applies to all properties where a water connection has been established exclusively for fire suppression purposes.

WATER SERVICE CONNECTION FEE

¾ -inch service	\$ 3,778.00
1 -inch service	\$ 6,308.00
1 ½ -inch service	\$ 12,579.00
2 -inch service	\$ 20,134.00
3 -inch service	\$ 37,774.00
4 -inch service	\$ 62,970.00
6 -inch service	\$ 125,902.00
>6 -inch service	\$ 201,449.00



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ALTERNATE WATER SOURCE FEE

¾ -inch service	\$1,364.00
1 -inch service	\$1,364.00
1 ½ -inch service	\$4,092.00
2 -inch service	\$6,820.00
3 -inch service	\$16,355.00

ALTERNATE WATER SOURCE FEE CONTINUED

4 -inch service	\$27,280.00
6 -inch service	\$54,562.00
>6 -inch service	\$81,842.00

Connection Fees and Alternate Water Source Fees – The amount of the Water Service Connection Fee and the Alternate Water Service Fee (also known as facility/capacity charge, impact fee, and/or system development charge) is based on an engineering study wherein cost calculations are determined to support future growth of infrastructure and acquisition of alternate water supply sources such as recycled water. One Water Service Connection Fee and one Alternate Water Source Fee is to be collected for each water service or detection meter connection to the District’s system and paid at the time the service installation is required or requested.

METER INSTALLATION

¾ -inch service	\$454.00
¾ -inch service with service line	\$1,744.00
1 -inch service	\$542.00
1 -inch service with service line	\$1,858.00
1 ½ -inch service	\$1,014.00
1 ½ -inch service with service line	\$2,670.00
2 -inch service	\$1,202.00
2 -inch service with service line	\$2,906.00
>2 -inch service	At Cost
>2 -inch service with service line	At Cost



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Meter Installation Fee - The cost of an installed meter for each connection made to the District’s water system is to be paid at the time meter installation is required or requested or a new utility account is established.

OTHER RATES AND FEES

Arsenic Removal Facilities Surcharge per Month (Improvement District 2 Only)	\$2.50
Service Call Fee per Occurrence	\$32.00
Labor Rate per Hour	\$42.00
Labor Rate per Hour - non-business hours	\$63.00
Vehicle Equipment Rate	At Survey Cost
Meter test Charge	At Cost
Backflow (RP) Device Test	\$66.00
Backflow Certification - Annual	\$17.00
Construction Flow Meter Deposit	\$1,769.00
Non-Reporting (Flow Meter)	\$38.00
Service Deactivation for Nonpayment	\$32.00
Service Reconnection/Activation for Nonpayment	\$32.00
Restocking Fees	15.0%
Standby Fee WID 1 per acre - non-connected properties only	\$10.00
Standby Fee WID 2 per acre	\$15.00

Arsenic Removal Facilities Surcharge - This charge covers a portion of the debt service used to construct arsenic removal facilities in Improvement District Number 2, formerly the Baldy Mesa Water District. Pursuant to statutes and terms established by the San Bernardino County Local Agency Formation Commission (LAFCO) this debt, which existed prior to district consolidation, was incurred by and for the specific improvement district customers, must be paid exclusively by the customers of that same improvement district. This charge appears on the monthly billing statement. This charge is subject to the notice and protest provisions of Prop 218.

Service Call Fee per Occurrence - Whenever a District representative is dispatched to a service location in support of a utility service call or request, the customer will be charged this fee per occurrence. If a service call must be made or is requested for the same day or after regular hours, the fee charged will be one and a half times the standard rate for each occurrence. After hours are times when administrative offices are closed including evenings, Saturday and Sunday, holidays, or other closed days.



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Labor Rate Fee per Hour – Where circumstances require the use of District personnel which is billable to a separate person, agency, or company. Where labor is supplied or is requested for the same day or after regular hours, the fee charged will be at the ‘non-business hours’ rate for each hour. After hours are times when administrative offices are closed including evenings, Saturday and Sunday, holidays, or other closed days.

Vehicle / Equipment Rate Fee – This fee covers the cost for use of District vehicles or equipment such as service trucks, dump trucks, backhoes, forklifts, etc. It is the actual rate charged by rental companies within the District. The Purchasing Manager or equivalent determines these rates at the time such services are required or requested.

Meter Test Fee – A meter may be tested for accuracy by request of the customer. The customer must deposit an amount, equal to the current actual or estimated cost, for testing of meters up to one (1) inch in size. The deposit will be forfeited if the meter is found (by a qualified tester) to be within three percent (3%) fast at medium flow. The deposit will be reimbursed to the customer if the meter is found to be greater than three percent (3%) fast at medium flow and must be repaired or replaced.

Backflow (RP) Device Test Fee- Where a backflow (RP) test is required by the District upon water meter service installation or other applicable law, the District will charge this test and any applicable processing fee per occurrence.

Annual Backflow Certification Fee Per Device - The District will charge an annual maintenance and processing fee for each backflow device as required by law.

Construction Flow Meter Deposit – In addition to any other deposit or fee, a deposit is required in an amount equal to the cost of a flow meter including any related or required equipment. The deposit will be credited back to the customer’s final billing upon receipt by the District of the flow meter and related or required equipment in good working condition as determined by the District. A proper reduced pressure back flow device with stand and other required equipment must be issued by the District for use by any customer within the jurisdictional boundaries of the District. Customers must provide a deposit for each construction flow meter requested.

Non-Reporting Fee - Construction flow meter service accounts are required to provide consumptive meter readings for billing purposes on a monthly basis. Those accounts which do not provide this information pursuant to agreement with the District will be charged this fee per occurrence.

Service Deactivation Fee for Non-payment - Whenever a District representative is dispatched to a service location in support of a service call for utility turn off for nonpayment the account will be charged this fee per occurrence. This charge covers the cost of processing past due accounts for turn off, disconnection, service deactivation (pulled meter), and meter read and inspection.



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Service Reconnection (activation) for Non-payment - Whenever a District representative is dispatched to a service location in support of a service call for utility turn on after deactivation (turn off) for nonpayment the account will be charged this fee per occurrence. This charge covers the cost of, reconnection, reinstallation of a meter, follow-up maintenance, and meter read and inspection.

Restocking Fee – Restocking or material handling are charged at 15% of material cost, plus labor and/or service call and related overhead. Meters replaced at the owner’s request will be charged this restocking fee.

Standby Fee WID1 - Since 1975, Victorville Water District, Water Improvement District Number One (formerly known as the Victor Valley Water District) has charged water standby fees. This charge is assessed at \$10.00 per acre or parcel of land of less than an acre each year. The District assesses this charge to all parcels within WID1 for which water service facilities have been constructed within close proximity thereto (660 feet). Any parcel of land which is connected to and obtains water from the District’s water system is exempt from the assessment as well as other specified parcels. WID1 uses these charges to offset the actual cost to maintain facilities, including water mains, which are immediately available to provide water service to those parcels.

Standby Fee WID2 - Since 1969, Victorville Water District, Water Improvement District Number Two (formerly known as the Baldy Mesa Water District) has charged water standby fees. Certain parcels have been exempted from this charge by the Board of Directors. In WID2 the charge is assessed to all parcels at a rate of \$15 per acre (prorated) per year. The revenues from these charges directly offset WID2’s actual cost of financing water infrastructure capital facilities. These revenues are pledged to the debt service on the issuance of COP bonds. Provisions of the LAFCO consolidation action requires debt incurred in one improvement district to be paid by the rate payers of that same improvement district.