

DID YOU KNOW?

Toilets account for more than a quarter of all indoor water use.



SAVE WATER! APPLY TODAY FOR A
FREE TOILET

HOW DO I QUALIFY?

Homeowners living in a home with a toilet installed prior to 1994 and flushing more than 1.6 gallons per flush and meet the income guidelines.

AND

Homeowners age 62 years or older, with a long-term disability, or are a military veteran, and meet the income guidelines.

If your toilet qualifies and you meet the requirements outlined above, you can receive one FREE Toilet, to replace an older-pre 1994 toilet.

WHY IS THIS IMPORTANT?

Water has been a scarce resource in California, and conservation must become a way of life for everyone. Providing qualified residents with efficient toilets will help us maximize the availability and use of Victorville's water supply.

HOW DO I APPLY?

Toilets are available on a first come-first serve basis and while supplies last. To learn more about the program and to determine if you qualify, contact us today! Water Conservation Specialists are waiting to assist you.



VictorvilleCA.Gov/Conserve
WaterConserve@VictorvilleCA.Gov

(866) 955-4426

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City of Victorville

Income-Qualified Toilet Replacement Program



Customers who are 62 years of age or older, have a long-term disability, or are military veterans, **and** meet the income guidelines can receive a "FREE" High-Efficiency Toilet (HET)*

LIMIT (1) ONE TOILET PER HOUSEHOLD Toilets are available on a first come — first serve basis. Apply today!

- ◆ Toilets installed prior to 1994 use *3.5 -7 gallons per flush (GPF). **
- ◆ An HET has a reduced tank capacity that **uses 1.28 GPF** and therefore will flush less water than an older toilet and perform just as well.
- ◆ Save water without affecting toilet performance by replacing your old toilet with a HET.
- ◆ New HET's are WaterSmart, 1.28 GPF, white elongated, (hardware included) and are available to replace 3 GPF or higher toilets only. **

High-Efficiency Toilet Available Free !!!

Program requirements:

- ◆ Property owner must occupy the residence, apply and complete application for the program.
- ◆ Must have an active Victorville Water District (VWD) account and water bill payments up to date.
- ◆ Must agree to a Pre-inspection and Post-inspection.
- ◆ **Staff will not assist in the pick up, installation, or disposal of toilet.** These tasks are the sole responsibility of the participant.
- ◆ Once qualified and approved for a new toilet, customers will be given an appointment to pick up their toilet; this will be no less than 7 days, to give the customer sufficient time to arrange to load the toilet and perform the installation.
- ◆ Proper disposal of old toilet is required. Call Burrtec to schedule pickup (760)245-8607.
- ◆ Installation and post-inspection of toilet must be scheduled **within 7 days after receiving the toilet or customer will incur full cost of toilet in an amount no less than \$75.00 which will be applied to the customer's water bill.**
- ◆ Non-residential properties are not eligible for this program at this time.
- ◆ 1.6 GPF toilets and properties constructed after 1994 are not eligible for this program.

Tear here

Tear here

VICTORVILLE WATER DISTRICT TOILET APPLICATION

RETURN THIS PORTION TO:

14343 Civic Dr. Victorville, Ca 92392/ P.O. Box 5001 Victorville, Ca 92393
Attention: Community Services Department, Water Conservation Division

Property Address _____ Account Number _____

Year Constructed/built _____ Water District _____

Location Address for installation _____ City _____ State _____ Zip _____

Email Address _____

Property Owner (print) _____ Signature of Owner: _____

Contact Phone Number _____

* See (other side) for: "How to determine if the toilet is a high-flow or 3.0 GPF or higher."

** Victorville City Hall is open to the public Monday through Thursday, 8:00 am to 5 pm and Fridays, 8:00 am to 4 pm. Water Conservation staff are available to answer your questions: (866)955-4426 or email: Waterconserve@victorvilleca.gov



How to Determine if the Toilet is High-Flow

(greater than 3 gallons per flush)

To see how much water your toilet uses, look for a date or number imprinted in the porcelain. It will be under the tank lid, inside tank wall or near the toilet seat hinge. The date is the year it was produced and the number represents the amount of water used with each flush. Based on the year, toilets use the following gallons per flush (GPF):

Before 1985:	5 to 7 gallons per flush
1985 to 1994:	3 ½ gallons per flush
After 1994:	1 ½ gallons per flush

12"-12.5" Rough-In Measurement Requirements

