

Vendor	System Product	System Purpose	Type of Data	Custodian	Frequency Collected	Frequency Updated
Not considered a "system of record":						
ACCO	ACCOES	Procurement		Finance		
Adobe Systems Inc	Adobe Acrobat Pro	To create, edit, manage, and secure PDF documents and forms across the agency.	Administrative documents, staff reports, contracts, and signed forms.	All	As Needed/Daily	
	Dell Premier					
	iTunes					
Nexinite or Oracle	PIMS	To centralize, track and automate the lifecycle of permits, code enforcement and safety inspections.	Applicant names, property addresses, permit status, inspection photos/results, and fee payments	Community Development/ Building Department	Continuous/Daily	
	Canva	Content Editor	User Content & Media, Administrative & Team Data, Usage & Technical Metadata			
	CDW-G					
	Crestron					
Apple	Apple Developer/App Store Connect					
Apple	Apple Business Manager					
Apple	Apple ID Management					
Apple	Apple Music					
Google	YouTube	Online Video Sharing Platform	Activity, Technical & Location Data	Daily		
Zoom Video Communications Inc	Zoom Enterprise	Enterprise video conferencing and webinar platform for internal collaboration and hosting public virtual meetings.	Participant names, email addresses, meeting recordings (M4A/MP4), chat transcripts, and attendance metadata.	IT	Continuous / As Needed	Continuous / As Needed
Vimeo.com	Vimeo	Video Platform	Device Data, Account and Personal Information			
Visix Inc	Axis TV Signage Suite	Enterprise digital signage	Meeting schedules & wayfinding directories	IT / Administration	Continuous / Daily	Continuous / Daily
Intelligent Dispensing Solutions	UCapIT	Automated inventory management and controlled dispensing system for medical supplies, narcotics, and agency assets.	Inventory levels, dispensing logs (employee ID, time, item), narcotics tracking and expiration data.	Fire Dept. / EMS	Continuous / Daily	Continuous / Daily
Spotify AB	Spotify	Music Streaming Service	User Data, Sensory & Environmental Data			

Boinx Software International GmbH	MimoLive	Stream Public Meetings	Multimedia & AV Data			
Nearmap US, Inc	NearMap	Aerial imagery and geospatial data platform used for site analysis, and asset management.	Aerial photography, oblique imagery, terrain models and geospatial measurements.	IT / GIS	Periodically (based on flight schedules)	Periodically (based on flight schedules)
	FlexiExpert	Sign Shop	Design Data	Public Works		
GovInvest	GovInvest	Financial forecasting and analysis platform for labor costing, pension liabilities, and compensation modeling.	Financial projections, personnel costs, pension/OPEB liability data, and market salary data.	Finance / HR	Daily	As Needed
Open Text Corporation	OpenText (must confirm modules)	e-Fax	Document Content & Transmission Metadata			
Egnyte	Egnyte	Cloud File Share	Administrative records, project files, contracts, and multi-departmental correspondence.	IT / All	Daily	Daily
SendGrid	Twilio SendGrid	Cloud-based email delivery platform for transactional and marketing communications with residents. Cloud-based work management and collaboration platform used for project tracking and workflow automation.	Recipient names, email addresses, delivery status, and engagement metadata (opens/clicks). Project schedules, task status, departmental workflows, and potentially resident contact info via forms.	Finance	Continuous / Daily	Continuous / Daily
Smartsheet Inc	Smartsheet			IT	Continuous / As Needed	Continuous / As Needed
	Sitekiosk					

Exempted due to security:

Avigilon Corporation	Avigilon	Surveillance Cameras	Video & Audio Data	Information Technology	Daily	
Microsoft	Azure	Cloud Storage	Structured, Semi-Structured and Unstructured.	Information Technology		
	PRINT Server					
	Shure					
	Solarwinds Network Monitoring					
	Active911 (Fire)					
	UpTime Robot					
	Poly Lens					
	MS Intune					
	NetCloud					
	Okta Admin Center					

	Duo				
	Faronics Deep Freeze				
	Frontier (analog and b/u internet)				
	Intel Driver & Support Assistant				
	Darktrace Customer Service Portal				
	Darktrace Threat Vizualizer				
	Charter/Spectrum (data & voice circuits)				
	Cisco Email Security Appliance (ESA)				
	Cisco Firewall Management Center (FMC)				
Cisco	Cisco Jabber	Unified communication platform for instant messaging, voice/video calling, and collaboration	Chat transcripts, user profiles, call logs, voicemail-to-email metadata, and contact lists.	IT	Continuous / Daily Continuous / Daily
	Cisco Wireless Controller - Wi-Fi Administration				
Broadcom	Vmware	Server Mgmt	Operational & Telemetry Data		
Cisco	Webex	Enterprise video conferencing and webinar platform used for internal collaboration and hosting virtual	Participant names, email addresses, meeting recordings, attendance logs, and chat transcripts.	Development (Wellness Center)	Continuous / Daily Continuous / Daily
Veeam Software	Veeam	Backups	Cloud-Native & SaaS Data		
	SDS Libraray	Safety Data Sheets Library / Chemical Management System	Chemical ingredient lists, hazard classifications, storage requirements, and first-aid protoclos.	Risk Management / HR	Continuous (As chemicals are
Shodan	Shodan	IOT Search Engine	Network & Device Metadata		
SolarWinds	Network Configuration Manager	Network Configuration Manager	Configuration Files & Asset Data	IT	
Lansweeper	Lansweeper	IT Discovery Tool	Hardware & Asset Data		
	Lenel	Card Access	Employee Identifiers		
Zoho Corporation	ManageEngine Patch Manager	IT Management Tools	Infrastructure & Performance Data		
Cisco	Meraki	Mobile Device Management System	Management Data		
Cisco	IM & Presence	Cisco Telephony Applications	Configuration Data		
SolarWinds	Dameware	Remote Software & Tools	Device & System Data	IT	
ESO	Emergency Reporting ESO	Fire Incident Reporting	Incident & Response Data	Fire Dept.	

Cisco	Cisco Emergency Responder	Emergency Calling e911	Tracking & Discovery Data, Location & Routing Data, (ERL/ELIN)	All	Daily	
Cisco	Cisco Finesse	Contact Center	Agent & Team Data, Call & Media Data, Configuration & Metadata	Finance, Animal Control & IT	Daily	
Cisco	Cisco Firepower	Firewall Management	Threat Intelligence Data	All		
Cisco	Cisco Secure Endpoint	Antivirus	Data Protected & Threat Analysis	All		
Cisco	Cisco UCCX (Express)	To manage and route inbound/outbound customer interactions and provide call center reporting	Incoming/outgoing call logs, call queue statistics, agent performance data, and phone IDs.	Information Technology /	Continuous/Daily	
Cisco	Cisco Umbrella	CF	Traffic Data, Identity Data, Security /Content Metadata	All		
Cisco	Cisco Unified Comm Mgr	VoIP & PBX Phone System	Configuration Data, Runtime Data, Reporting/Historical Data	All		
Cisco	Cisco Unified Connection	Unified messaging and voicemail system used to store and manage voice communications.	Voice recordings, transcriptions, caller IDs, and employee messaging metadata.	IT Information Technology	Continuous/Daily	
1Password	1Password	Secure Password Manager	Credentials & Access			
Blazestack Inc	Blazestack	Centralized case management platform for documenting fire scenes, tracking evidence, and	Investigation reports, fire scene photos, evidence logs, witness/owner contact info, and case status.	Fire Dept.	Continuous / As cases occur	Continuous / As cases occur
Need to confirm if this is the FirstIn Fire Station Alerting System (too many	WestNet	Need to confirm if this is the FirstIn Fire Station Alerting System				
PSTrax	PSTrax	Cloud-based platform for digitizing operations checks, narcotics tracking, and inventory management for Enterprise-wide electronic communications,	Vehicle maintenance logs, equipment inspection records, narcotics chain of custody, and inventory	FD / IT	Continuous / Daily	Continuous / Daily
Microsoft	Microsoft 365	document management, and collaboration platform.	Electronic mail, administrative documents, project files, and internal/external communications.	IT	Continuous/Daily	Daily