

# City of Victorville

## ADA Nondiscrimination Notice

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 ("ADA"), the City of Victorville will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.



Complaints that a program, service, or activity of the City of Victorville is not accessible to persons with disabilities should be directed to:

*Sandra Bostick*  
ADA/504 Coordinator  
14343 Civic Dr  
Victorville, Ca 92392  
[sbostick@victorvilleca.gov](mailto:sbostick@victorvilleca.gov)  
Phone: (760)-243-6337  
Fax: (760) 269-0027  
TTY: 711

### Employment

The City of Victorville does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulation promulgated by the U.S Equal Employment Opportunity Commission under Title I of the ADA.

### Effective Communication

The City of Victorville will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the City of Victorville's programs, services, and activities.

---

### Modification to Policies and Procedures

The City of Victorville will make all reasonable modification to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in the City of Victorville offices, even when pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of the City of Victorville, should contact the office of the program, service or activity coordinator as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require the City of Victorville to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

---

### Additional Information

The City of Victorville will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modification of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

**This notice is available in alternate formats from the ADA coordinator**