

## VICTORVILLE WATER DISTRICT RATES AND FEES

The District's operations and other expenditures are funded by customer fees and charges. Rates and fees are approved by the Board of Directors or otherwise determined by cost studies.

Employees and representatives of the City of Victorville are not authorized to waive the charges, fees, rates, rules, regulations, or procedures as established by the ordinances and resolutions of the City of Victorville/Victorville Water District or other applicable law.

**Multiple-Service Accounts** – Utility services provided by the City and the Water District including water, recycled water, wastewater treatment, solid waste (trash), and sewer, are consolidated and recorded on a single customer utility account.

**Consumptive Rates** – Also known as water use fees, this fee is based upon how much water is used during the billing period. It is used primarily to cover the costs of acquiring, pumping, and treating water that is delivered to our customers for consumption.

Consumption Type	Rate per HCF <sup>1</sup>
<b>Standard Domestic Water</b>	<b>\$ 1.47</b>
<b>Construction Flow Meter / Filler Spout Water</b>	<b>2.36</b>
<b>Untreated Potable Water<sup>2</sup></b>	<b>0.50</b>
<b>Recycled / Reclaimed Water<sup>2</sup></b>	<b>0.59</b>
<b>Public Benefit Use Water</b>	<b>0.59</b>

**Fixed Periodic Service Fees** – Also known as a monthly service charge, this fee is based on the average amount of water used during the billing period. It is a progressive rate so as to encourage conservation. This fee is used to cover fixed expenditures of the District including administrative, maintenance and operations, and infrastructure costs such as wells, pipelines, reservoirs, valves and meters used to transmit water to our customers that are incurred so as to make water and water services available to our customers.

Average Daily Use in HCF <sup>1</sup>	Rate	Rate per HCF <sup>1</sup>
<b>0.00 – 0.26</b>	<b>Base</b>	<b>\$ 16.50</b>
<b>0.27 – 1.17</b>	<b>Conservation</b>	<b>17.50</b>
<b>1.18 – 6.60</b>	<b>Standard</b>	<b>35.00</b>
<b>6.61 and above</b>	<b>Premium</b>	<b>125.00</b>
<b>all</b>	<b>Fire Service</b>	<b>10.00</b>

<sup>1</sup> HCF represents the common unit of water consumption of one hundred cubic feet or approximately 748 gallons of water.

<sup>2</sup> These consumption types are exempt from periodic service charges

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**Arsenic Removal Facilities Surcharge** - \$5.75 per month – This fee covers a portion of the debt service used to construct arsenic removal facilities in Improvement District Number 2, formerly the Baldy Mesa Water District. Pursuant to statutes, this debt, which existed prior to district consolidation, was incurred by and for the specific improvement district customers, must be paid exclusively by the customers of that same improvement district.

**Meter Installation Charges** – The cost of an installed meter for each connection made to the District’s water system is to be paid at the time meter installation is required or requested. Meter installation Charges are as follows:

Meter Size	Meter Cost	Meter Cost With Service Line
¾ inch	\$ 479.00	\$ 1,830.00
1 inch	651.00	2,031.00
1 ½ inch	1,215.00	2,951.00
2 inch	1,448.00	3,234.00
Larger than 2 inch	Actual current cost	

**Water Service Connections** – The amount of the Water Service Connection Fee (also known as facility/capacity charge, impact fee, and/or system development charge) and the Alternate Water Service Charge is based on an engineering study wherein future infrastructure cost calculations are determined. One fee and charge is to be collected for each water service meter connection (including domestic, irrigation, fire, recycled/reclaimed, etc.) to the District’s system and paid at the time the service installation is required or requested. A fire service bypass meter will incur no Connection Fee or Alternate Water Service Charge. The Water Service Connection Fee and Alternate Water Source Charge are as follows:

Meter Size	Water Service Connection Fee	Alternate Water Service Charge	Connection Fee and Alt Water Svc Charge
¾ inch	\$ 3,606.00	\$ 1,302.00	\$ 4,908.00
1 inch	6,021.00	1,302.00	7,323.00
1 ½ inch	12,007.00	3,906.00	15,913.00
2 inch	19,218.00	6,510.00	25,728.00
3 inch	36,056.00	15,611.00	51,667.00
4 inch	60,106.00	26,040.00	86,146.00
6 inch	120,176.00	52,080.00	172,256.00
8 inch +	192,288.00	78,120.00	270,408.00

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**Other Fees and Service Charges – (such as Pressure Regulator Testing, Hydrant Installation/Removal, Salvage, Special Facility or Capacity Charges, Water Main Extension Charges, County Lien Processing Charges)** – along with associated deposits, administrative and other costs, will be charged pursuant to the current estimated cost, or by an approved cost schedule and is to be paid at the time such service is required, requested or provided.

**Construction Flow Meter Deposit** – In addition to the \$120 account establishment deposit, a deposit is required in an amount equal to the current cost of a flow meter and any related or required equipment. The deposit shall be credited back to the customer's final billing upon receipt by the District of the construction flow meter and the related or required equipment in good working condition as determined by the District. The current estimated cost of a one-inch flow meter is \$416.00. The current estimated cost of a three-inch flow meter is \$980.00. A proper back flow device is required for the safe operation of construction flow meters within the jurisdictional boundaries of the Victorville Water District and must be provided by the customer; back flow devices are not available from the District.

**Security Deposit** - \$120.00 – A security deposit is required of all customers of the District upon the establishment of an account or initiation of a utility service with the City of Victorville / Victorville Water District. This requirement may be waived for customers who have an existing or prior utility service account showing prompt and full payments each month for the most recent 12 month period. The security deposit will be credited to the account after 12 months of continuous prompt payment of balances due. The security deposit is also required for reestablishment or turn-on of utility services if the service has been discontinued for nonpayment.

The security deposit for a qualified temporary utility service is \$18.00.

**Initial Customer Set-up Fee** - \$25.00 – This fee covers the cost of establishing a new utility service for an account in a specific name at a specific location. All new accounts are charged this fee. An additional \$32.00 service call fee is required for a District representative to turn on the water service (see Service Call Fee).

**Non-Reporting Fee** - \$38.00 – Construction flow meter service accounts are required to provide consumptive meter readings for billing purposes on a monthly basis. Those accounts which do not provide this information pursuant to agreement with the District will be charged this fee.

**Service Call Fee** - \$32.00 – Whenever a City/District representative is dispatched to a service location in support of a service call or request, the customer will be charged this fee. If a service call must be made or is requested after hours, the fee is \$48.00 for each occurrence. After hours are times when administrative offices are closed including evenings, Friday through Sunday, holidays, or other closed days.

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**Service Deactivation for Nonpayment** - \$64.00 - Whenever a City/District representative is dispatched to a service location in support of a service call for water turn off for nonpayment of an outstanding customer utility bill the account will be charged this fee for each occurrence. This charge covers the cost of processing past due accounts for turn off, disconnection, service deactivation (pulled meter), follow-up maintenance, or meter read and inspection.

**Return Payment Fee** - \$25.00 – This fee covers the cost of processing returned checks and reversing those payments from the account. If the payment is returned from a bank or financial institution for insufficient funds for any reason, the payment is reversed, the return payment fee is charged to the account, and the account may be subject to further restrictions such as cash payments only or service disconnection.

**Administrative Lien Processing Fee** - \$25.00 – Past due balances may be collected by placing a lien upon the property. The District will charge a processing fee of \$25.00 for each lien processed.

**Backflow (RP) Test** - \$65.00 – Where a backflow (RP) test is required by the District upon water meter service installation or other applicable law, the District will charge a test and processing fee of \$65.00 for each test completed.

**Fire Flow Test Results** - \$65.00 – Where application for fire flow testing is requested or required, such test may be made, the results of which may be made available to the applicant. The District will charge a test and processing fee of \$65.00 for each fire flow test result provided.

**Annual Backflow Administration and Maintenance Fee** - \$16.00 – The District will charge a processing fee of \$16.00 for each backflow maintenance activity performed on an annual basis.

**Delinquent Charges / Late Payment Fee** – 5% of past due balance – This fee covers the cost of collecting past due payments. All fees, charges, rates, and deposits due to the City/District which are not paid by the due date are subject to this delinquency charge. The regular monthly bill is due and payable upon presentation and is delinquent if not paid by the date shown on the bill. If the account has a remaining unpaid past-due balance, the District will charge the account a delinquency charge of five percent. To avoid the fee, the amount due as indicated on the bill must be paid in full by the due date.

**Meter Test Charge** – A meter may be tested for accuracy by request of the customer. The customer must first deposit an amount, equal to the current actual or estimated cost, for testing of meters up to one (1) inch in size. The deposit will be forfeited if the meter is found to be accurate by a qualified tester to less than or equal to three percent (3%) fast at medium flow. The deposit will be reimbursed to the customer if the meter is found to be greater than three percent (3%) fast at medium flow and must be repaired or replaced. The current estimated cost of a meter test is \$50.00.

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**Engineering Fees – (such as Plan check, “Will Serve” Letter, Permit or Inspection Permit Fee, Feasibility Study, Water Assessment Study, Map Check, Grant of Easement, Offer of Dedication, Processing of Vacations)** – along with associated deposits, administrative and other costs, will be charged pursuant to the current estimated cost as determined by the City Engineer, or by an approved cost schedule and is to be paid at the time such service, permit, or study is required or requested.

**Vandalism** – The customer/property owner is responsible for the actual cost of any vandalism, damages, repairs, or losses to District pipes, valves, or meters on the service location property. Additional fines may also apply.

**Account Information** – The customer/property owner is responsible to maintain the accuracy of account contact information. If billing information, mail to address, telephone contact information, email address, or any other customer contact information changes, the customer must notify the District in writing.