

## VICTORVILLE WATER DISTRICT RATE CHANGES EFFECTIVE July 1, 2018

Pursuant to the requirements of State statutes and regulations, the Victorville Water District (“VWD”) held Public Hearings and provided property owner notice and protest procedures regarding changes to water rates. Water rates have been established pursuant to Victorville Water District Resolutions VWD 16-02 and VWD 16-011 subsequent to the protest provisions of Article XIID, Section 6 of the California Constitution, also commonly referred to as Proposition 218. The rate changes were approved and made effective with all billings made on or after July 1, 2016.

### Reasons for the Changes

A cost of service/rate study (or “Rate Study”) was prepared by an independent consultant to evaluate costs associated with VWD’s infrastructure needs, programs, operations and maintenance requirements, and administrative functions directly related to providing water service. The Rate Study demonstrated that VWD needed to make changes in the way its rates and charges are calculated to ensure: (1) consistency with current industry and new legal standards; and (2) recovery of its costs of providing water services, many of which costs have increased over the past eight years (e.g., electricity for pumping, wholesale water purchases and State-mandated drinking water compliance regulations). The changes will allow the District to fund capital infrastructure improvements believed necessary to provide safe and reliable drinking water, improve fire service capacity, minimize mainline failures, maintain the operational and financial stability of the District and avoid operational deficits and depletion of reserves.

### Consumptive Rates

Also known as water use charges, this rate is based upon how much water is used during the billing period. It is used primarily to cover the costs of acquiring, pumping, and treating water that is delivered to our customers for consumption. This charge appears on the monthly billing statement.

Service Type	Rate per Hundred Cubic Foot as of July 1,				
	2016	2017	2018	2019	2020
Standard Domestic Water	\$ 1.749	\$ 1.882	\$ 2.025	\$ 2.180	\$ 2.346
Flow Meter / Intertie	\$ 2.768	\$ 2.941	\$ 3.124	\$ 3.320	\$ 3.506
Well / Untreated Water	\$ 0.595	\$ 0.640	\$ 0.689	\$ 0.741	\$ 0.798
Recycled Water	\$ 1.049	\$ 1.129	\$ 1.215	\$ 1.308	\$ 1.408

### Periodic Availability Charge

This monthly service charge is based on the capacity of the meter size and is used to cover fixed expenditures of the District that are incurred so as to make water services available to our customers. This charge appears on the monthly billing statement and applies to all properties where a water connection has been established, including vacant properties. This charge does not apply to Flow Meter/Intertie services.

Rate per Month as of July 1,					
Meter Size	2016	2017	2018	2019	2020
¾ inch	\$ 11.78	\$ 12.23	\$ 12.68	\$ 13.15	\$ 13.36
1 inch	\$ 18.59	\$ 19.30	\$ 20.02	\$ 20.75	\$ 21.09
1 ½ inch	\$ 35.62	\$ 36.99	\$ 38.37	\$ 39.76	\$ 40.41
2 inch	\$ 56.06	\$ 58.21	\$ 60.39	\$ 62.58	\$ 63.60
3 inch	\$110.56	\$114.80	\$119.09	\$123.42	\$125.44
4 inch	\$ 171.88	\$ 178.47	\$ 185.14	\$ 191.87	\$ 195.01
6 inch	\$ 342.19	\$ 355.32	\$ 368.60	\$ 382.00	\$ 388.25
8 inch	\$ 955.34	\$ 991.99	\$ 1,029.07	\$ 1,066.48	\$ 1,083.92
above 8 inch	\$ 1,432.23	\$ 1,487.17	\$ 1,542.77	\$ 1,598.85	\$ 1,624.99

### Fire Periodic Availability Charge

This monthly fire service charge is based on the capacity of the service size and is used to cover fixed expenditures that are incurred so as to make water fire services available to our customers. This charge appears on the monthly billing statement and applies to all properties where a water connection has been established exclusively for fire suppression purposes.

Rate per Month as of July 1,					
Service Size	2016	2017	2018	2019	2020
1 inch	\$ 2.69	\$ 2.82	\$ 2.96	\$ 3.10	\$ 3.20
2 inch	\$ 5.19	\$ 5.48	\$ 5.78	\$ 6.09	\$ 6.37
3 inch	\$ 9.50	\$ 10.06	\$ 10.65	\$ 11.27	\$ 11.83
4 inch	\$ 17.45	\$ 18.50	\$ 19.62	\$ 20.80	\$ 21.90
6 inch	\$ 37.88	\$ 40.21	\$ 42.68	\$ 45.31	\$ 47.78
8 inch	\$ 65.13	\$ 69.16	\$ 73.44	\$ 77.99	\$ 82.30
Above 8 inch	\$ 101.45	\$ 107.75	\$ 114.45	\$ 121.56	\$ 128.31

## **Ways to Reduce and Control Water Bills**

Conservation is the best way to control your water bills. The City of Victorville has a Conservation Division that can help you save water and save money. To learn about ways to reduce your water bill and help the environment by using these water reducing conservation tips, programs, and events, go to our website at <http://www.ci.victorville.ca.us> or contact the Conservation Division toll free at 1.866.955.4426. Conservation Specialists can talk with you over the phone, or come to your home or business to assist you. Here is a list of services the Conservation Division can provide:

- Free water audits— consists of analyzing water usage inside and out, observing for and locating leaks, and assisting customer setting up a water efficient program for landscaping needs including programming sprinkler or irrigation timers
- Assist with locating the pressure regulator valve
- Help determine the location of a leak
- Consulting on desert adaptive water smart landscaping
- Water conservation questions, information, brochures, pamphlets, etc.,
- School education
- Research of abnormally high water use
- Water inside the meter box
- Run off in their neighborhood
- Water being wasted

To avoid late fees and notice or service charges, make sure that you pay your bill in full and on time.

## **Where the District Get Its Water**

The source of drinking water supply for the District is “groundwater”, i.e. water which is naturally stored below the surface of the ground. Imagine a surface body of water underneath the ground, (water table). The District supplies this water its customers by drilling into the ground and withdrawing it using pumps (wells). The water is pumped into tanks above the ground. The water tanks store the water until there is a demand for it and then it is gravity fed through water mains and other pipes. Water mains and pipes installed and maintained by the District are connected to these tanks and buried underneath the ground. The water inside these pipes is under pressure and made available to our customers 24hours a day. Before the water is distributed, it is disinfected with a small amount of chlorine.