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News Release

CITY OF VICTORVILLE RECEIVES EXCELLENCE AWARD

Recognized for Use of Technology to Improve Efficiency

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VICTORVILLE, Calif. – The City of Victorville is a winner of the 2016 Tyler Public Sector Excellence Award for its implementation of a technology that automates various payroll and human resources services for the City's 440 employees.

By implementing Employee Self Service from Tyler Technologies, the City has saved thousands of staff hours by eliminating the manual processing of bi-weekly timesheets, manual entry of employee hours, and manual entry of employee health benefits and insurance elections.

The system also enables employees to view sick and vacation accruals, access tax forms, and update their personal information. The system is accessible from any computer, tablet or mobile device with an Internet connection, which is a plus, given more than one third of the City's employees work in the field without access to a desktop computer.

"The City of Victorville continues to find ways to improve operations," says Victorville Mayor Gloria Garcia. "We appreciate this recognition, but the true reward is the increased efficiencies."

According to Joe Haggard, Victorville's Technology Officer, one of the most popular features of the new system is the paycheck simulator that enables employees to see how different withholdings or benefits changes would affect their take-home pay.

"In short, Employee Self Service allows employees to be more efficient in their daily work schedule, which makes the City of Victorville more efficient," says Haggard.

The City of Victorville was selected from a group of 31 applications. Applicants are judged on a variety of factors including business value, innovation, relevance, and increased staff productivity.

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