

# ATTENTION CITY OF VICTORVILLE RESIDENTS

## New & Improved!

### BULKY ITEM PICKUP PROGRAM

**Good News!** Each single-family household can schedule two free bulky item collections at any time during the year, and can dispose of up to five bulky items per pickup.

#### HOW:

Call Victorville Disposal Company directly at (760) 245-8607 to schedule pickup. Victorville Disposal customer service representatives will ask you for a list of the items you will be putting out. They will give you a confirmation number and will tell you what day your bulky items will be picked up.

When you get your confirmation number, write it on your calendar as a reminder to put your items out.

Put your bulky items out at the curb on the night before or by 6 a.m. of your assigned collection day. **NOTE:** Do NOT put bulky items out at the curb any sooner than the night before your assigned collection day.

**ITEMS MUST BE OUT BY 6 A.M. ON YOUR ASSIGNED COLLECTION DAY!** If items are not out when the truck goes by, you will need to call in again and reschedule your collection for another day.

**REMINDER:** YOU MUST CALL AHEAD TO SCHEDULE AN APPOINTMENT FOR BULKY ITEM COLLECTION. IF YOU DO NOT HAVE AN APPOINTMENT AND YOU LEAVE ITEMS AT THE CURB, THEY WILL NOT BE PICKED UP. THIS IS A CODE ENFORCEMENT VIOLATION! So make sure you call ahead to schedule a collection.

#### WHAT:

Service is for single-family homes only. Bulky item collection is for bulky household items only. It is not for excess trash, leaves, construction materials, house trash, etc. See below for a list of acceptable items.

#### ACCEPTABLE ITEMS:

A maximum of five items per household will be collected. Bulky items include: mattresses, box springs, bundled brush or tree trimmings (maximum of 4' long, 18" in diameter, 40 pounds), sofas, stuffed chairs, other furniture items, appliances, carpets (must be rolled and tied, with rolls no longer than 4 feet). Bundled wood (maximum of 4', long, 18" in diameter, 40 pounds), TVs, computers, and passenger vehicle tires (maximum of 5 tires).

#### UNACCEPTABLE MATERIALS:

Cans, bags, or boxes of trash, leaves, or other debris; regular trash, boxes, loose brush, tree trimmings or wood; car parts or car bodies; tanks; hazardous materials (paints, solvents, etc.); construction or demolition debris; concrete, asphalt, rocks, sod; garage doors, etc.; tree stumps or trunks; window frames with glass, sliding glass doors; any items that cannot be safely lifted or collected by workers.



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**CITY OF VICTORVILLE**

Recycling Program

(760) 955-8615

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