

**CITY OF VICTORVILLE / VICTORVILLE WATER DISTRICT  
SCHEDULE OF UTILITY FEES, CHARGES, AND DEPOSITS  
July 1, 2016**

Rates and fees are established and charged so as to avoid any subsidies; customers who receive or have utility services made available are to pay the full cost of such service. The City of Victorville/Victorville Water District (City/District) establishes fees and charges for services that have a nexus cost relationship to those services provided. These fees, charges, and deposits are subject to change.

Employees and representatives of the City/District are not authorized to waive the charges, fees, rates, rules, regulations, or procedures as established by the ordinances and resolutions of the City of Victorville/Victorville Water District or other applicable law.

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**Utility Service Accounts**

Rates and fees that are considered special revenues providing services based on consumption and/or availability are excluded from the nexus study of utility service fees, charges and deposits and are instead, subject to the notice and protest provisions of the California State Constitution, Article XIII, commonly referred to as Prop 218.

Utility services provided by the City/District including wastewater (sewer), solid waste (trash), storm drainage, and water are consolidated where possible and recorded on a single customer utility account. These consolidated service accounts are subject to a utility related nexus cost study.

**Customer Account Set-up Fee** - \$25.00 per account – This fee covers the cost of establishing a new utility service for an account holder. All new accounts are charged this fee.

**Bank Charges** – \$25 per transaction – This is the fee the bank charges the City/District for processing returned checks and reversing those payments from the account, in re-depositing the payment, or other fees related to the posting of payments that are included as bank fees on the bank statement. If a payment is returned from a bank or financial institution for any reason, the payment may be reversed and/or resubmitted and any associated bank fee is charged to the customer account.

**Delinquency Charge** – 5% of past due balance.

**Administrative Lien Processing Fee** - \$25.00 per occurrence – Past due balances may be collected by placing a lien upon the property. The District will charge a processing fee for each lien processed.

**Security Deposit** - \$120.00 per service account –This deposit covers the cost of past due or delinquent account balances that remain unpaid when an account is closed and represents an amount sufficient to cover two months of water utility service. A security deposit is required of all customers of the District when they establish a utility account. When an account is established or service initiated at the request of a customer, a portion of the security deposit up to fifty percent (50%) of the total may, at the discretion of the Authorized Administrator, be deferred one billing period and charged to the customer's account. The amount of the deposit will be credited to the account subsequent to a 12 month period of prompt payment where no

**CITY OF VICTORVILLE / VICTORVILLE WATER DISTRICT**  
**SCHEDULE OF UTILITY FEES, CHARGES, AND DEPOSITS**  
**July 1, 2016**

balance on the customer's account becomes delinquent. When the account is terminated, the deposit will be credited to any amount owed the District, as partial payment. A credit balance remaining after the application of the deposit will be refunded as required by law, to the customer, at the last known address. A full deposit will be required on any account for activation after any deactivation of service for nonpayment. The full deposit, along with the actual cost to the District of reactivation, is required of the customer as a condition of re-establishing service. Credit balances less than \$20.00 are not refundable.

Temporary Use Security Deposit - \$18.00 per service account –This deposit covers the cost of service to provide water service on a temporary basis in support of transferring property ownership and represents an amount sufficient to cover 10 days of utility service. When the account is terminated, the deposit will be credited to any amount owed the District, as partial payment.

**Documentation** – at cost - by separate resolution – Charges for documents, records requests, reproduction, and notary fees, along with associated deposits, administrative, and other costs, are determined by resolution or separate action of the City.

**Engineering Fees** – at cost - by separate resolution - Charges for all engineering support items including, but not limited to plan check, map check, inspection, feasibility study, water supply assessment study, grant of easement, vacation processing, permits, research, and related documentation fees along with associated deposits, administrative, and other costs, are determined by resolution or separate action of the City.

**Damage or Loss / Vandalism** – Lost or damaged City/District property, including, but not limited to meters, connection devices, padlocks or locking devices, valves, hydrants, communication devices will be assessed to the customer/property owner at the actual repair or replacement cost, together with related labor and administrative costs. Addition fines may also apply.

**Other Fees and Service Charges – (including, but not limited to Fire Flow Pressure Regulator Testing, Hydrant Installation/Removal, Salvage, Special Facility or Capacity Charges, Water Main Extension Charges, County Lien Processing Charges, collection costs)** – direct costs, along with associated deposits, administrative and other costs, will be charged to the customer and is to be paid at the time such service is required, requested or provided.

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**Wastewater (Sewer)**

**Sewer Use Fee** – The amount of the Sewer Use Fee (a periodic availability charge) is based on Equivalent Dwelling Unit (EDU) measurements starting at \$26.89 per house, habitation or structure. Additional charges apply based on the customer type and industry standard for expected effluent treatment requirements. This charge is subject to the notice and protest provisions of Prop 218.

**CITY OF VICTORVILLE / VICTORVILLE WATER DISTRICT  
SCHEDULE OF UTILITY FEES, CHARGES, AND DEPOSITS  
July 1, 2016**

**Connection Fees** – The amount of the Wastewater Service Connection Fee (also known as facility/capacity charge, development impact fee, and/or system development charge) is based on an engineering study wherein cost calculations are determined to support future growth. Wastewater Service Connection Fee is based on Equivalent Dwelling Unit (EDU) measurements starting at \$3,750 per house, habitation or structure.

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**Solid Waste (Trash)**

**Solid Waste Charge** – The amount of the solid waste periodic service charge is based on contracted processing costs of the service levels required or requested. This charge is subject to the notice and protest provisions of Prop 218.

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**Storm Drain**

**Storm Drain Charge** - \$4.00 per billing – The storm drain periodic service charge is applied to properties within the City that have assessed improvement valuations. Revenues from this fee are used to keep streets and other storm drain facilities clear of debris that can interfere with drainage resulting in flooding and related property damage. This charge is subject to the notice and protest provisions of Prop 218.

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**Water**

**Consumptive Rates** – Also known as water use charges, this fee is based upon how much water is used during the billing period. It is used primarily to cover the costs of acquiring, pumping, and treating water that is delivered to our customers for consumption. This charge appears on the monthly billing statement. This charge is subject to the notice and protest provisions of Prop 218.

Service Type	Rate per HCF <sup>1</sup>
Standard Domestic Water	\$ 1.749
Flow Meter / Inter-Agency Water	\$ 2.768
Well (Untreated) Water	\$ 0.595
Recycled / Reclaimed Water	\$ 1.049

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<sup>1</sup> HCF represents the common unit of water consumption of one hundred cubic feet and is equal to approximately 748 gallons of water.

**CITY OF VICTORVILLE / VICTORVILLE WATER DISTRICT  
SCHEDULE OF UTILITY FEES, CHARGES, AND DEPOSITS  
July 1, 2016**

**Periodic Availability Charge** – Also known as a monthly service charge or availability charge, this charge is based on the capacity of the service size. This fee is used to cover fixed expenditures of the District that are incurred so as to make water services available to our customers. This charge appears on the monthly billing statement and applies to all properties where a water connection has been established, including vacant properties. This charge is subject to the notice and protest provisions of Prop 218. This charge does not apply to Construction Flow Meter or Intertie services.

Service Size	Service Charge
¾ inch	\$ 11.78
1 inch	18.59
1 ½ inch	35.62
2 inch	56.06
3 inch	110.56
4 inch	171.88
6 inch	342.19
8 inch	955.34
Greater than 8 inch	1,432.23

**Fire Periodic Availability Charge** – Also known as a monthly fire service charge or availability charge, this charge is based on the capacity of the service size. This fee is used to cover fixed expenditures that are incurred so as to make water fire services available to our customers. This charge appears on the monthly billing statement and applies to all properties where a water connection has been established exclusively for fire suppression purposes, including vacant properties. This charge is subject to the notice and protest provisions of Prop 218.

Fire Service Size	Service Charge
1 inch	2.69
2 inch / 2 ½ inch	5.19
4 inch	17.45
6 inch	37.88
8 inch	65.13

**CITY OF VICTORVILLE / VICTORVILLE WATER DISTRICT  
SCHEDULE OF UTILITY FEES, CHARGES, AND DEPOSITS  
July 1, 2016**

Greater than 8 inch	101.45
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**Arsenic Removal Facilities Surcharge** - \$2.50 per billing – This charge covers a portion of the debt service used to construct arsenic removal facilities in Improvement District Number 2, formerly the Baldy Mesa Water District. Pursuant to statutes and terms established by the San Bernardino County Local Agency Formation Commission (LAFCO) this debt, which existed prior to district consolidation, was incurred by and for the specific improvement district customers, must be paid exclusively by the customers of that same improvement district. This charge appears on the monthly billing statement. This charge is subject to the notice and protest provisions of Prop 218.

**Connection Fees** – The amount of the Water Service Connection Fee and the Alternate Water Service Fee (also known as facility/capacity charge, impact fee, and/or system development charge) is based on an engineering study wherein cost calculations are determined to support future growth of infrastructure and acquisition of alternate water supply sources such as recycled water. One Water Service Connection Fee and one Alternate Water Source Fee is to be collected for each water service or detection meter connection to the District’s system and paid at the time the service installation is required or requested. Water Service Connection Fees and Alternate Water Source Fees will be charged as follows

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Meter Size	Water Service Connection Fee	Alternate Water Service Fee	Connection Fee and Alt Water Svc Fee
¾ inch	\$ 3,778.00	\$ 1,364.00	\$ 5,142.00
1 inch	6,308.00	1,364.00	7,672.00
1 ½ inch	12,579.00	4,092.00	16,671.00
2 inch	20,134.00	6,820.00	26,954.00
3 inch	37,774.00	16,355.00	54,129.00
4 inch	62,970.00	27,280.00	90,250.00
6 inch	125,902.00	54,562.00	180,464.00
Greater than 6 inch	201,449.00	81,842.00	283,291.00

**CITY OF VICTORVILLE / VICTORVILLE WATER DISTRICT  
SCHEDULE OF UTILITY FEES, CHARGES, AND DEPOSITS  
July 1, 2016**

**Meter Installation** - The cost of an installed meter for each connection made to the District's water system is to be paid at the time meter installation is required or requested or a new utility account is established. Meter installation costs will be charged at cost as follows:

Meter Size	Meter Cost	Service Line	Meter Cost With Service Line
¾ inch	\$ 454.00	\$ 1,290.00	\$ 1,744.00
1 inch	542.00	1,316.00	1,858.00
1 ½ inch	1,014.00	1,656.00	2,670.00
2 inch	1,202.00	1,704.00	2,906.00
Greater than 2 inch	Actual current cost		

**Service Call Fee** - \$32.00 per occurrence – Whenever a District representative is dispatched to a service location in support of a utility service call or request, the customer will be charged this fee. If a service call must be made or is requested for the same day or after regular hours, the fee is \$48.00 for each occurrence. After hours are times when administrative offices are closed including evenings, Friday through Sunday, holidays, or other closed days.

**Labor Rate** – \$42.00 per hour - Where circumstances require the use of District personnel which is billable to a separate person, agency, or company. Where labor is supplied or is requested for the same day or after regular hours, the fee is \$63.00 for each hour. After hours are times when administrative offices are closed including evenings, Friday through Sunday, holidays, or other closed days.

**Vehicle / Equipment Rate** – This fee covers the cost for use of District vehicles or equipment such as service trucks, dump trucks, backhoes, forklifts, etc. It is the actual rate charged by rental companies within the District. The Purchasing Manager or equivalent determines these rates at the time such services are required or requested.

**Meter Test Charge** – A meter may be tested for accuracy by request of the customer. The customer must deposit an amount, equal to the current actual or estimated cost, for testing of meters up to one (1) inch in size. The deposit will be forfeited if the meter is found (by a qualified tester) to be within three percent (3%) fast at medium flow. The deposit will be reimbursed to the customer if the meter is found to be greater than three percent (3%) fast at medium flow and must be repaired or replaced.

**Backflow (RP) Device Test** - \$66.00 per occurrence – Where a backflow (RP) test is required by the District upon water meter service installation or other applicable law, the District will charge this test and processing fee.

**CITY OF VICTORVILLE / VICTORVILLE WATER DISTRICT**  
**SCHEDULE OF UTILITY FEES, CHARGES, AND DEPOSITS**  
**July 1, 2016**

**Annual Backflow Certification Fee** - \$17.00 per device – The District will charge an annual maintenance and processing fee for each backflow device as required by law.

**Construction Flow Meter Deposit** – \$ 1,769 – In addition to any other deposit or fee, a deposit is required in an amount equal to the cost of a flow meter including any related or required equipment. The deposit will be credited back to the customer’s final billing upon receipt by the District of the flow meter and related or required equipment in good working condition as determined by the District. A proper reduced pressure back flow device with stand and other required equipment must be issued by the District for use by any customer within the jurisdictional boundaries of the District. Customers must provide a deposit for each construction flow meter requested.

**Non-Reporting Fee** - \$38.00 per occurrence – Construction flow meter service accounts are required to provide consumptive meter readings for billing purposes on a monthly basis. Those accounts which do not provide this information pursuant to agreement with the District will be charged this fee.

**Service Deactivation for Non-payment** - \$64.00 per occurrence - Whenever a District representative is dispatched to a service location in support of a service call for utility turn off for nonpayment the account will be charged this fee. This charge covers the cost of processing past due accounts for turn off, disconnection, service deactivation (pulled meter), follow-up maintenance, or meter read and inspection.

**Restocking** – 15% - Restocking or material handling are charged at 15% of material cost, plus labor and/or service call and related overhead. Meters replaced at the owners request will be charged this restocking fee.

**Standby Fee WID1** - Since 1975, Victorville Water District, Water Improvement District Number One (formerly known as the Victor Valley Water District) has charged water standby fees. This charge is assessed at \$10.00 per acre or parcel of land of less than an acre each year. The District assess this charge to all parcels within WID1 for which water service facilities have been constructed within close proximity thereto (660 feet). Any parcel of land which is connected to and obtains water from the District’s water system is exempt from the assessment as well as other specified parcels. WID1 uses these charges to offset the actual cost to maintain facilities, including water mains, which are immediately available to provide water service to those parcels.

**Standby Fee WID2** - Since 1969, Victorville Water District, Water Improvement District Number Two (formerly known as the Baldy Mesa Water District) has charged water standby fees. Certain parcels have been exempted from this charge by the Board of Directors. In WID2 the charge is assessed to all parcels at a rate of \$15 per acre (prorated) per year. The revenues from these charges directly offset WID2’s actual cost of financing water infrastructure capital facilities. These revenues are pledged to the debt service on the issuance of COP bonds.

**CITY OF VICTORVILLE / VICTORVILLE WATER DISTRICT  
SCHEDULE OF UTILITY FEES, CHARGES, AND DEPOSITS  
July 1, 2016**

Provisions of the LAFCO consolidation action requires debt incurred in one improvement district to be paid by the rate payers of that same improvement district.

**CITY OF VICTORVILLE / VICTORVILLE WATER DISTRICT  
SCHEDULE OF UTILITY FEES, CHARGES, AND DEPOSITS  
July 1, 2016**

Summary of Utility Fees, Charges, and Deposits

<b>Utility Service Accounts</b>	
Customer Account Setup Fee	\$25.00
Bank Charges - Return Payment, Redeposit, etc.	\$25.00
Delinquent Charge on Unpaid Balance	5%
Administrative Lien Processing Fee	\$25.00
Security Deposit	\$120.00
Security Deposit - Water Temporary	\$18.00
Documentation Fees	per City Resolution
Engineering Fees	per City Resolution
Damage or Loss / Vandalism	at cost
Other Fees and Charges	at cost
<b>Wastewater (Sewer)</b>	
Sewer Use Fee per billing	start at \$26.89
Connection Fee	start at \$3,750.00
<b>Solid Waste (Trash)</b>	
Solid Waste Charge per billing	start at \$20.49
<b>Storm Drain</b>	
Storm Drain Charge per billing	\$4.00
<b>Water</b>	
Periodic Availability Charge per billing - 3/4-inch service	\$11.78
Periodic Availability Charge per billing - 1-inch service	\$18.59
Periodic Availability Charge per billing - 1 1/2-inch service	\$35.62
Periodic Availability Charge per billing - 2-inch service	\$56.06
Periodic Availability Charge per billing - 3-inch service	\$110.56
Periodic Availability Charge per billing - 4-inch service	\$171.88
Periodic Availability Charge per billing - 6-inch service	\$342.19
Periodic Availability Charge per billing - 8-inch service	\$955.34
Periodic Availability Charge per billing - > 8-inch service	\$1,432.23
Fire Periodic Availability Charge per billing - 1-inch service	\$2.69
Fire Periodic Availability Charge per billing - 2-inch service	\$5.19
Fire Periodic Availability Charge per billing - 4-inch service	\$17.45
Fire Periodic Availability Charge per billing - 6-inch service	\$37.88
Fire Periodic Availability Charge per billing - 8-inch service	\$65.13
Fire Periodic Availability Charge per billing - > 8-inch service	\$101.45

**CITY OF VICTORVILLE / VICTORVILLE WATER DISTRICT  
SCHEDULE OF UTILITY FEES, CHARGES, AND DEPOSITS  
July 1, 2016**

Summary of Utility Fees, Charges, and Deposits

Arsenic Removal Facilities Surcharge per billing - WID 2 only	\$2.50
Standard Domestic Water per hundred cubic foot	\$1.749
Construction Flow Meter Water per hundred cubic foot	\$2.768
Well (untreated) Water per hundred cubic foot	\$0.595
Reclaimed/Recycled Water per hundred cubic foot	\$1.049
Water Service Connection Fee 3/4-inch	\$3,778.00
Water Service Connection Fee 1-inch	\$6,308.00
Water Service Connection Fee 1 1/2-inch	\$12,579.00
Water Service Connection Fee 2-inch	\$20,134.00
Water Service Connection Fee 3-inch	\$37,774.00
Water Service Connection Fee 4-inch	\$62,970.00
Water Service Connection Fee 6-inch	\$125,902.00
Water Service Connection Fee >6-inch	\$201,449.00
Alternate Water Service Fee 3/4-inch	\$1,364.00
Alternate Water Service Fee 1-inch	\$1,364.00
Alternate Water Service Fee 1 1/2-inch	\$4,092.00
Alternate Water Service Fee 2-inch	\$6,820.00
Alternate Water Service Fee 3-inch	\$16,355.00
Alternate Water Service Fee 4-inch	\$27,288.00
Alternate Water Service Fee 6-inch	\$54,562.00
Alternate Water Service Fee >6-inch	\$81,842.00
Meter Installation 3/4-inch	\$454.00
Meter Installation with Service Line 3/4 inch	\$1,744.00
Meter Installation 1-inch	\$542.00
Meter Installation with Service Line 1-inch	\$1,858.00
Meter Installation 1 1/2-inch	\$1,014.00
Meter Installation with Service Line 1 1/2-inch	\$2,670.00
Meter Installation 2-inch	\$1,202.00
Meter Installation with Service Line 2-inch	\$2,906.00
Meter Installation > 2-inch	at cost
Meter Installation with Service Line > 2-inch	at cost
Service Call Fee	\$32.00
Service Call Fee - non-business hours	\$48.00

**CITY OF VICTORVILLE / VICTORVILLE WATER DISTRICT  
SCHEDULE OF UTILITY FEES, CHARGES, AND DEPOSITS  
July 1, 2016**

Summary of Utility Fees, Charges, and Deposits

Labor Rate per hour	\$42.00
Labor Rate per hour - non-business hours	\$63.00
Vehicle/Equipment Rate	at survey cost
Meter Test Charge	at cost
Backflow (RP) Device Test	\$66.00
Backflow Certification - Annual	\$17.00
Construction Flow Meter Deposit	\$1,769.00
Non-Reporting (Flow Meter)	\$38.00
Service Deactivation for Nonpayment	\$64.00
Restocking Fees	15%
Standby Fee WID1 per acre - non-connected properties only	\$10.00
Standby Fee WID2 per acre - all properties	\$15.00