



November 4, 2015

DEVELOPMENT ADVISORY

RE: TECHNOLOGY FEE

As of July 1, 2015, a 4.8% technology fee will be added to all permit and application fees to cover the cost and maintenance of new permitting software, known as EnerGov. This automation software will provide members of the public with an unprecedented amount of information and access, as well as a high level of convenience, saving developers and businesses time and money. Some of the services that this software will offer include:

1. On-line plan submittal
2. On-line plan review
3. On-line fee payment
4. On-line permit issuance
5. On-line license issuance and renewal
6. Mobile applications for inspection and code enforcement activities including submittal of complaints regarding issues related to graffiti, potholes, and other nuisances.

These capabilities will save developers on printing costs, and transportation costs will also be greatly reduced or eliminated as there will be no need to physically drop off plans, submit applications, or obtain official documents. The electronic capabilities also reduce the routing and review times for applications so applicants obtain their permits and licenses faster. Mobile applications are also included which allows developers and homeowners to request and track inspections, or see what progress a permit application has made from submittal to issuance. All of this information will be made fully available to applicants and the public in real-time. Overall, we anticipate that this software will greatly reduce the cost to developers and licensees, while providing a much higher level of access to information needed for consumers, and greatly improving customer service.

This new software is expected to go live around July 2016.

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