

Code Enforcement Objective

The Development Department, Code Enforcement Division plays an important role in maintaining the quality of our neighborhoods to ensure a comfortable, safe and clean living environment. Code Enforcement addresses a wide range of neighborhood issues, from abandoned vehicles parked in yards or driveways to illegal conversions of garages into living spaces and unsanitary buildup of trash and debris on private property.

Our objective is to seek voluntary compliance.

Problems are addressed in a confidential, friendly and professional manner. Upon receiving a complaint, a code enforcement officer will notify the property owner to explain the problem and suggest solutions. The property owner is then provided with time to correct the violation. While most property owners comply after the first notification, those who do not will receive additional notices or citations.

For more information on the process, to file a complaint, or if you are uncertain if a code violation has occurred, please contact the Code Enforcement Division at (760) 955-5104 or email enforcement@ci.victorville.ca.us.

Examples of Violations

The following are examples of violations enforced throughout the City of Victorville.



Property Maintenance:

- Junk, trash, debris
- Outside storage



Illegal Dumping

- Illegal dumping on vacant land



Illegal Land Use:

- Commercial trucks in residential zones
- Unpermitted home based business
- Living in an RV or illegal sewer connection



Inoperative Vehicles:

- Storage of inoperative vehicles
- Parking of motor vehicles or crafts on front/side yards
- RV parking violations



Landscape Maintenance:

- Landscape required
- Dead/dry grass/not maintained



Water Run-Off:

- Excessive water run-off
- Broken sprinkler
- Stagnant water



Unsecured and Vacant Housing:

- Dangerous/unsecured or vacant structures
- Substandard buildings
- Broken windows



Swimming Pool:

- Unsecured swimming pool
- Stagnant/green pool



Obstructions:

- Public right-of-way obstructions such as basketball hoop, sand or furniture



Illegal Signs:

- Posting any type of sign on City property, utility pole or public right-of-way.



Garage Sales:

- Having garage sales without permit (up to 4 permits may be obtained per calendar year)



Raw Sewage:

- Sewage run-off violations
- Illegal sewage connections



Graffiti:

- *Graffiti hotline: 261-2222*



Substandard Housing:

- Occupying building, portions, or garages, for living, sleeping, cooking or dining purposes which were not designed or intended to be used for such occupancies.



Tire Enforcement:

- Waste tire disposal and manifest requirements



Mobile Home Parks:

- Annual Mobile Home Park Safety Inspections



Shopping Carts:

- *Shopping Cart Retrieval Hotline: (800) 252-4613*

Voluntary Compliance

The goal of the Development Department, Code Enforcement Division is to gain voluntary compliance of codes adopted by the City of Victorville. Voluntary cooperation with the established standards is encouraged by the City of Victorville because it is efficient and cost effective.

We stay in contact with community groups to help understand local concerns and we welcome questions regarding your neighborhood issues.

Educational Process

We will explain the violation that has been identified, the related ordinance and encourage the responsible party to remedy the problem quickly. "Enforcement" is typically applied after several attempts to gain voluntary compliance have been unsuccessful.

Inspections, letters and hand delivered notices are executed and sent to the property owner, tenant, or parties in control of the property in order to provide sufficient and reasonable notice to resolve the violation. These actions are executed approximately every 10 days until the violation has been corrected.

Property lien, citations, court actions, city attorney prosecution and court ordered abatement procedures may be applied in order to abate and correct the violation. These actions may impede the sale and transfer of the property in violation or negatively affect the individuals background record due to the issuance of court and administrative citations.



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How Can I Prevent a Complaint?



The following suggestions will help your home and property maintain its value and keep your neighborhood looking beautiful:

- Contact the Development Department before you begin any project to find out if there are specific codes that pertain to you
- Contact the Development Department and Business License Department if you are thinking of starting or running a business from your home
- Store inoperative vehicles out of public view
- Keep your yard clean and presentable
- Ensure all sprinklers are working properly to prevent water waste
- Do not store basketball courts on the street

How Can I Report a Complaint?

To report a complaint or if you are uncertain if a code violation has occurred, please telephone the Development Department, Code Enforcement Division at (760) 955-5104 or email enforcement@ci.victorville.ca.us. Office hours are Monday thru Thursday, from 7:30 a.m. to 5:30 p.m. When leaving a complaint, please be sure to include a brief description of the potential code violation, the location, and your name and phone number in case additional information is required. Please be assured all calls are confidential, we do not share the name or address of the person who filed the complaint.

We respond to complaints within 72 hours. If you have an emergency complaint, please dial 911.



California Integrated Waste Management Board

City of Victorville
Development Department
Code Enforcement Division

"Keep it Safe, Keep it Beautiful"

A Code Enforcement guide
to help keep Victorville neighborhoods
safe and beautiful



City of Victorville
Development Department
Code Enforcement Division
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